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PRESS RELEASE

FOR IMMEDIATE RELEASE

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AAHSD Announces Changes to Clinic Operations in Response to COVID-19

LAFAYETTE, La- In response to the Stay At Home Order issued by Governor John Bel Edwards on Sunday March 22, the Acadiana Area Human Services District (AAHSD) will be adjusting services in an effort to continue serving the residents of Acadiana while protecting the health of staff and clients.

Starting Tuesday, March 24, 2020 all AAHSD clinics (Tyler Behavioral Health Clinic, Office of Developmental Disabilities, Crowley Behavioral Health Clinic, New Iberia Behavioral Health Clinic, Opelousas Behavioral Health Clinic, and Ville Platte Behavioral Health Clinic) will be closed to the public. A HIPAA compliant telehealth system has been set up that will allow staff to continue appointments with clients from home. The privacy of clients is a top priority of the organization, and every effort has been made to protect private and sensitive information.

Genoa Healthcare Pharmacy will be switching to mail delivery services for all clients at no additional charge. Curbside pick-up services will also be available. Please call 337-326-5710 for more information.

Many residents in Acadiana may be experiencing difficulty during these uncertain times. Counselors are available during regular business hours to speak with anyone who may be experiencing emotional distress.

- Tyler Behavioral Health Clinic: 337-262-4100
- Crowley Behavioral Health Clinic: 337-788-7511
- New Iberia Behavioral Health Clinic: 337-373-0002
- Opelousas Behavioral Health Clinic: 337-948-0226
- Ville Platte Behavioral Health Clinic: 337-363-5525

For after hours, please call 1-877-655-8241. Governor Edwards has also created the 'Keep Calm During COVID-19' phone line which allows all state residents to speak to trained and compassionate counselors 24 hours a day at 1-866-310-7977.

For additional information regarding Acadiana Area Human Services District or any of its programs/services, please contact the administrative office at 337.262.4190. For additional information visit www.aahsd.org or www.facebook.com/AAHSD. Please continue to check back, information will be updated as needed.

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